



TERMS AND CONDITIONS SME REFERRAL PLUS ONLINE PROGRAM

1. The following Terms and Conditions shall apply to the Tuas Power SME Referral Plus Online Program (the “Campaign”), in which existing TPS Customers have a ‘Referral Code’ that can help them earn a Referral Reward when they encourage or refer other business entities to transfer their electricity account to Tuas Power Supply Pte Ltd (“TPS”).
2. This Campaign is limited to online sign-ups only and is strictly not available for any renewal contracts and cannot be used in conjunction with and/or combined together with any other promotion programs and/or campaigns, unless otherwise specified.
3. This Campaign is limited to sign-ups for any PowerPak 12 / 24 months electricity plans only.
4. Referee must key in the Referral Code in the Referral Code field in the online sign-up form, to receive the shopping vouchers upon successful transfer of their account, as confirmed and notified in writing by TPS.

Duration

5. This Campaign is valid from 4 January 2021 to 31 December 2021 (both dates inclusive), unless otherwise amended by TPS (“Campaign Period”).
6. The Campaign shall only be available during the Campaign Period.

Eligibility

7. Only existing and valid customers who have a ‘Referral Code’ of TPS shall be eligible to participate in this Campaign (the “Referrer”).
8. Business entities referred to by the Referrer require a valid UEN number. There are no limitations to the number of referrals the Referrer can make, unless otherwise stated.
9. Employees of Tuas Power Group and their immediate family, relatives and friends, vendors and resellers of either Tuas Power Supply or other electricity retailers and employees of other electricity resellers are not eligible to participate in this Campaign.
10. Only one Referral Reward shall be paid per Business Entity UEN referred, regardless of the number of site(s) or premise(s) belonging to the Business Entity UEN.
11. Multiple submission(s) of Business Entity UEN by the Referrer may be accepted by TPS.
12. Referral Reward(s) will only be issued when the referral has successfully transferred their electricity account(s) to TPS, as confirmed and notified in writing by TPS.
13. In the event the Referrer terminates their electricity retail agreement before the referred electricity account(s) is transferred into TPS, he/she shall not be entitled to the Reward(s). Any outstanding Referral Reward will cease and be forfeited once the electricity retail agreement is terminated.
14. The Tuas Power Referral Program Form (“Application Form”) must be submitted only via online through the link provided during the Campaign Period to participate in the Campaign.
15. All contacts referred must successfully become customers of TPS before the expiry of the Campaign Period.

16. In the event if more than one TPS Customer refers the same contact(s) and the contact(s) successfully transfer their electricity account(s) to TPS, then the first TPS Customer that submits the Application Form(s) will be entitled to the Referral Reward.
17. For the avoidance of doubt, Application Form(s) without complete information or the supporting documents required by TPS will be rejected or disregarded by TPS.

Referral Reward

The following are the entitlements for a Referrer and Referee: -

Electricity Product	Referrer	Referee
PowerPak 12	\$20*	\$20*
PowerPak 24	\$50*	\$20*

18. For every successful referral, the Referrer and Referee will be each given \$20 or \$50 shopping vouchers ("Vouchers"), depending on the electricity product of each business entity account successfully transferred to TPS. The Vouchers will only be given to the Referrer and Referee upon commencement of the electricity retail agreement by each referred business entity with TPS.
19. This Campaign is also based on a first come first serve basis, in the event a duplicate business entity is received. Only the first referral will be considered eligible for the shopping vouchers.
20. The Vouchers are non-transferable, non-exchangeable and not redeemable for cash. TPS may, in its sole discretion, substitute the Referral Reward and/or vouchers or cancel this Referral Program, without prior notice to any person. TPS at its sole discretion reserves the right to modify these TPS Referral Program Terms & Conditions from time to time, without prior notice.
21. This Campaign shall be read in conjunction with TPS' standard terms and conditions of electricity product.

Protection of Personal Data

22. By submitting this Application Form and participating in this Campaign, you hereby agree that TPS may collect, use and disclose your personal data that you provide in this Form for the purpose of contacting you about our electricity retail packages and/or sending you updates about the various goods and/or services offered by TPS. You also consent to the disclosure of your personal data to TPS partners/affiliates and other third-party service providers that TPS may engage from time to time. If you are providing someone else's personal data or submitting this Form on behalf of someone else, you hereby declare that you have obtained consent from the named individual(s) in this Form, for the collection, use and disclosure of his/her personal data by you to TPS, TPS business partners and other third-party service providers.
23. TPS respects the privacy of individuals and recognizes the importance of the personal data you have entrusted to us and believe that it is our responsibility to properly manage, protect, process and disclose your personal data. We will collect, use and disclose your personal data in accordance with the Personal Data Protection Act 2012. If you would like to find out more about Personal Data Protection Statement, please view our Privacy Statement at <https://savewithtuas.com/pdpa/> or contact us at 6838 5565.
24. Should you wish at any time to withdraw your consent for the collection, use and/or disclosure of your personal data after submitting this Form, please contact us at 6838 5565.

General

25. TPS shall be entitled at its absolute discretion to terminate this Campaign or vary, delete or add to any of these Terms and Conditions from time to time without prior notice to the Referrer.
26. If TPS subsequently discovers that the business entity referred are ineligible to participate in the Campaign or any of the applicable conditions is not fulfilled, TPS may at its discretion forfeit the Referral Reward(s).
27. The decision of TPS on all matters, queries or disputes relating to the Campaign and its Terms and Conditions shall be final, binding and conclusive including, without limitation, any decision to cancel or suspend the Campaign.
28. Customers agree that TPS does not make any representation or warranty with respect to any Vouchers and/or Referral Rewards redeemed. TPS shall therefore not be liable for any claim, loss, damage, injury, death, costs or expenses howsoever incurred, suffered or sustained by the Customer as a result of or in connection with the redemption of Vouchers. Each Customer agrees to direct all claims in relation to such Rewards to the Vouchers' merchant, manufacturer or such appropriate third party concerned with the supply of such goods and/or services.
29. Customers acknowledge and accept that the use of Vouchers to offset payments or enjoy discounts at the Merchant's outlets for the purchase of goods and/or services shall constitute a contract for sale between the Customer and the merchant (as the case may be). As such, TPS assumes no liability in respect of any goods and/or services purchased by the Customer from the merchant using Vouchers. The Customer agrees to direct all claims in relation to such goods and/or services to the merchant, manufacturer or such appropriate third party concerned with the supply of the goods and/or services.